



## FAQS

# COMMERCIAL SERVICES

---

### **Are you licensed and trained?**

We are licensed, inspected and regulated by Alberta Environment. Our field staff are either licensed applicators, authorized assistants or non-certified assistants and we have ongoing training and educational programs in place. Additionally, we are members of the Alberta Construction Safety Association and have achieved our Certificate of Recognition (COR), plus we are authorized service providers for the Health and Safety Program of Complyworks, Avetta and ISNetworld which recognizes our commitment to health and safety.

### **Tell me about your products. Are they approved?**

All the products we use are registered and approved for use by Health Canada and Alberta Environment. Any product applied to your property has been thoroughly tested and is approved for use by the Pest Management Regulatory Agency (PMRA). We custom blend our fertilizer and control products depending on the time of year, weather and site conditions to ensure that your property receives the right application at the right time. After an application, we recommend staying off the treated area until the products are dry (approx. 1 to 2 hours).

### **Are your products safe for my kids and pets?**

YES! We advise our customers to stay off the treated area until the products are dry (approx. 1 to 2 hours). Once the lawn has dried, it will be safe for the whole family and your pets to enjoy.

### **I noticed a smell after the fertilizer and weed control application. Should I be concerned?**

There is no cause for concern and the smell will dissipate within a couple of hours.



Professional Service...Guaranteed Results!



## FAQS

# COMMERCIAL SERVICES

---

### **How do the lawn applications work?**

For lawn fertilizer or weed control programs, the applications will be either fertilizer, weed control or a combination of both. The number of applications depends on what the property owner or maintenance contractor has scheduled for the site. At the time of application, we will leave a sign on the lawn and we recommend people and pets stay off the lawn (approx. 1 to 2 the hours) to allow the products to dry. If weather conditions interfere (strong winds or heavy rain) then the application may be delayed until the next good day. After 7 to 10 days, you should start to see results of the application. If not, please give us a call and we will check back on your site.

### **What is core aeration?**

The process of removing small plugs of thatch and soil from the lawn to improve natural soil aeration. Benefits include: improved air exchange between soil and atmosphere, enhanced soil water and nutrient uptake, reduced water runoff and puddling, stronger turf grass roots, reduced soil compaction, heat and drought stress tolerance and enhanced thatch breakdown. Recommended to be done once per year in either the spring or fall and it is best to leave the cores on the lawn to decompose and return nutrients back to the soil.

### **What is the difference between weed control and vegetation control?**

Weed control is a selective application that will control the weeds only and will leave the turf or native grasses unharmed. Vegetation control is a non-selective application that will control all the vegetation that is active at the time of application and is excellent control for the cleanup of gravel parking lots, rock/mulch beds, building edges and sidewalks etc.



Professional Service...Guaranteed Results!



## FAQS

## COMMERCIAL SERVICES

---

### What are fairy rings and what can I do?

Fairy rings are ribbons or complete rings of dark green grass with associated bare areas and often have mushrooms in the rings. It is a fungus that grows on organic matter in the soil and you will find a white mycelium layer with a musty odour under the ring when active. They may grow in any type of lawn and often start due to decaying wood or roots in the soil. There are no registered control methods, but the effects can be masked. Fertilization, aerating and watering heavily is recommended. Use a "poke and soak" method by punching lots of holes in the ring and keeping it moist.

### Do you offer tree and shrub fertilization?

Yes, we offer a spring or fall root fertilization that is specially designed for the Edmonton and surrounding area. The fertilizer is injected into the soil using a probe to ensure the fertilizer reaches the root zone. After an application it is recommended you give the trees and shrubs a good watering to assist with full nutrient uptake.

### What is PHC and IPM?

Plant Health Care (PHC) is a managed approach focusing on preventative measures and good horticultural practices for urban landscapes. The basic components for turf grass are: species selection, planting methods and maintenance. Integrated Pest Management (IPM) is a decision making process that uses all necessary techniques to suppress pest effectively, economically and in an environmentally sound manner to sustain healthy landscapes.

### Do you offer any additional services?

We work with several contractors who provide spring cleanups, regular lawn maintenance, rough cutting, landscape design/construction, pruning, irrigation, tree insect control, landscape products, nursery stock and much more. Just call our office and we will be happy to give you the names of some contractors who can assist you.



Professional Service...Guaranteed Results!